Wayne Bolton, MBA
ITS Implementation

Project Role

Mr. Bolton is responsible for the configuration, testing, and sign off on information technology installations to support KEPRO contracts. Working with the Implementation Manager and other KEPRO staff, he develops and manages the IT implementation plan, including configuration, security, and reporting.

Experience Summary

Excellent record of accomplishment developing and implementing cost-effective solutions, and building and managing operations that increase operational efficiency, improve customer service levels, and support business processes. Eighteen years of experience in the Healthcare field, with over fifteen years of leadership experience in Florida Medicaid Prior Authorization programs. Strong leadership qualifications coupled with "Hands-on" systems and operational expertise. Proven ability to spearhead organizational change and large implementation efforts – Lead an international organization from mainframe to Client/Server environment, and implemented statewide Medicaid systems in Florida, Virginia, Maryland, South Carolina, Minnesota, Illinois, New Hampshire, and Wyoming.

Employment History

KEPRO   **2001 – Present**

ITS Implementation Services Director

Key Responsibilities

- Provide strategic leadership to all aspects of new business development and contract implementation throughout the company, evaluating new and existing technologies.
- Participate in the development of contract proposals by specifying, designing, and configuring systems to meet the needs of clients, based on collaboration with other operational departments.
- Provide project management oversight during the implementation phase of new contracts, new systems, and upgrades.

- Led the ITS implementation for several state-wide contracts, most notably the Internet based systems for utilization review of Medicaid services in Florida (AHCA), Virginia (DMAS), Maryland (DHMH), South Carolina (DHHS), Minnesota (DHS), Illinois (DHS), New Hampshire(DHHS), and Wyoming(DOH).

STAFF | RESUME

KEPRO   **2001 – Present**

Information Systems Manager

Key Responsibilities

- Working closely with AHCA staff, specified, designed, and implemented all technology components for a "first of its kind" Internet based statewide Medicaid In-Patient Prior Authorization program, including back office equipment, software, and Internet and frame relay circuits.
- Coordinated the implementations of comprehensive countywide health plan management system, and statewide Medicaid Private Duty Nursing Prior Authorization program.
- Assisted in the migration of a fax based Home Health Prior Authorization program to an Internet based system.
- Led the specification, design, and implementation of KEPRO's Internet, Intranet, and Hospital Secure Provider Web Site portal, providing a secure, encrypted connection to KEPRO that allows access to facility based reports, denial letters, and tools to update information remotely.
- Responsible for growth planning, identifying and fulfilling management and end user information needs, supporting proposal efforts, and assist the company in acquiring new business.

Myskinmd.com   **1998 – 2001**

Director of Information Technology

Key Responsibilities

- Led development of websites Myskinmd.com and Dermplace.com.
- Hired, trained and managed IT support staff as well as consultant developers.
- Supported major applications on development, staging, and production environments including: Broadvision One to One e-commerce engine, Interwoven Teamsite content management and code versioning system, Oracle 8i, Netscape/iPlanet web server applications running on Solaris 2.7.
- Monitored and maintained day to day operations of websites: newsfeed links, transfer of sales information to and from fulfillment house, weather map updates, other external links.

Education

M.B.A., University of South Florida, Saint Petersburg, Florida
B.S., Business Administration, University of South Florida, Saint Petersburg, Florida

Honors

Member of Beta Gamma Sigma – National Business Administration Honor Society